APPENDIX 2

QUALITY POLICY STATEMENT

SACRAMENTO DISTRICT ENGINEERING DIVISION

QUALITY POLICY STATEMENT

Engineering Division is committed to being a recognized leader in providing a wide range of state-of-the-art engineering services, and providing our customers high quality products in a professional, efficient, and responsive manner.

We pledge to:

- Honor our commitments.
- Strive for continued improvement.
- Emphasize teamwork within Engineering Division, with customers, and with all entities with which we interface.
- Partner with our customers to establish clear design/project requirements, and mutually acceptable scope of services, cost, schedule, and quality expectations.
- Recognize our employees as our primary asset, providing an excellent work environment and training opportunities.
- Follow our established processes and procedures, while allowing flexibility to respond to specific customer-defined quality achievement.
- Obtain and retain ISO 9001 Registration.

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